

## **Event Ticketing Policy: Non-Refundable, Transferable, and Charitable Options**

**1. Introduction:** Thank you for choosing to participate in our event. This policy outlines the terms and conditions regarding ticket purchases for our events.

**2. Non-Refundable Tickets:** All tickets purchased for our events are non-refundable. We appreciate your understanding in this matter as it helps us plan and execute successful events.

**3. Transferability:** While tickets are non-refundable, they are fully transferable. This means that if you are unable to attend the event, you have the option to transfer your ticket to another individual. The transfer process is simple and can be done by providing the details of the new ticket holder to our customer support team at least 24 hours before the event date. Email: [glitterati2022@gmail.com](mailto:glitterati2022@gmail.com)

**4. Gift Option to Charity:** In addition to ticket transferability, we offer a unique option for ticket holders who are unable to attend but wish to make a positive impact. Instead of transferring the ticket to another individual, you have the option to gift your ticket to a charity chosen for the event. The charity will be given the opportunity to allocate the ticket to someone who may not otherwise have the means to attend. OR be used for volunteer meals.

**5. Process for Ticket Transfer:** To transfer your ticket to another individual or gift it to the chosen charity, please contact our customer support team at [glitterati2022@gmail.com](mailto:glitterati2022@gmail.com). Provide the necessary details of the recipient or specify your preference for charitable gifting. Please make sure to initiate this process at least 1 day (24hrs) before the event to allow for proper arrangements.

**6. Exceptional Circumstances:** In rare and exceptional circumstances, such as force majeure events or other unforeseen circumstances, we reserve the right to review and consider refund requests on a case-by-case basis. Any such requests must be submitted in writing to [glitterati2022@gmail.com](mailto:glitterati2022@gmail.com) with detailed reasons for the refund request.

**7. Event Changes or Cancellation:** In the event of changes or cancellation of the event by the organizers, ticket holders will be provided with relevant information regarding options available, including ticket transfer, rescheduling, or refund as deemed appropriate by the organizers.

**8. Conclusion:** We appreciate your cooperation and understanding of our ticketing policy. Your participation contributes to the success of our events and enables us to support charitable causes. If you have any questions or concerns, please feel free to contact our customer support team.

Thank you for being a valued part of our community.

Glitterati Events

January, 1st 2021

